

BUTLER HUMAN SERVICES® LIMITED WARRANTY

All Butler Human Services products are warranted to the original purchaser against factory defects in workmanship and materials which first arise and are reported to Sauder Education within the applicable warranty periods.

Years under Warranty – Structure						
	1	2	3	5	10	25
Seating						
Arlington					X	
Ashley					X	
Atwood					X	
Bistro	X					
Bowen	X					
Café					X	
Canyon					X	
Chandler	X					
Classic					X	
Dalton	X					
Horizon					X	
Legacy					X	
Link					X	
Madison					X	
Mission					X	
PlyLok						X
PlyWedge						X
Rally						X
Rio					X	
Trent					X	
Wedgewood					X	
Tables	1	2	3	5	10	
Café Tables					X	
Classic Leg Tables					X	
Tapered Leg Tables					X	
Occasional Tables					X	
Table Bases, Metal					X	
Table Bases, Wood					X	
Table Tops					X	
Bedroom Furniture	1	2	3	5	10	
Bed Ends					X	
Casegoods					X	
Spec Tex Mattress	X					
XP Plus Mattress		X				
Mattresses				X		
Spring Bases				X		
Casters			X			
Fabric**			X			
Foam Upholstery	X					

This warranty information covers the structure of the furniture: the laminated-veneer or solid wood frame, the construction of the arms, table legs and stretchers, delamination of tables, and all fasteners and moving parts.

**Butler Human Services warrants Butler Program Fabrics, if purchased through Butler Human Services for use on Butler Human Services products for a period of 3 years.

Exclusions:

The following are specially excluded from the warranty:

- Any custom components that are not a part of the Butler Human Services standard line. This would include, but not be limited to, custom-designed parts or customer specified components, such as fabric, vinyl, foam, etc., that are not a part of the standard Butler Human Services standard line.
- Furniture that has been unduly exposed to the elements such as water, light radiation, etc.
- Damage caused in storing/moving products or furniture after delivery and prior to installation – when stored at customer request.
- Damage caused by on-site construction process, other contractors or subcontractors, or the work of such contractors or subcontractors, including drywall dust.
- Damage as the result of accident, fire, flood, civil disorder, strike, Acts of God, abuse, misuse or any cause outside of ordinary usage.
- Normal wear and tear, maintenance, scratching or natural wearing of finishes on chairs and tables.
- Any responsibility for the effects the chairs have on flooring.
- Damage caused from shipping.

General Information:

- We have agreements with our upholstery suppliers to assure that all products meet Association of Contract Textiles standards for bow and skew. We also further eliminate pattern variability in our cutting process. However, you may still notice some irregularities that are within industry standards and are not covered under our product warranty.
- Butler Human Services agrees to replace, repair or refund, at its discretion, defective parts in material or workmanship.
- To receive benefits under the terms of this warranty, the purchaser must:
 - Notify Butler Human Services of the defect.
 - Fill out Butler Human Services service request form, which will be sent to you, and provide a description of the defect.
 - Submit completed form along with applicable photos.
- Any disputes over the provisions of this warranty will be mutually reviewed by representatives of the purchaser and Butler Human Services.
- ALL OTHER EXPRESSED OR IMPLIED WARRANTIES, MADE BY ANY SALES REPRESENTATIVE, AGENT OR OTHER REPRESENTATIVE, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, ARE HEREBY EXCLUDED.**